

# Total quality management —

## Part 1: Guide to management principles

UDC 658.562

# Committees responsible for this British Standard

The preparation of this British Standard was entrusted by the Quality, Management and Statistics Standards Policy Committee (QMS/-) to Technical Committee QMS/22, upon which the following bodies were represented:

|                                                                                                              |                                                                   |
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| Department of Trade and Industry (National Physical Laboratory)                                              |                                                                   |
| Department of Trade and Industry (Standards and Quality Policy Unit, Quality, Design and Education Division) |                                                                   |
| E E A (the Association of the Electronics, Telecommunications and Business Equipment Industries)             |                                                                   |

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The following BSI references relate to the work on this standard:  
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## Amendments issued since publication

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