

Total quality management —

Part 2: Guidelines for quality improvement

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Committees responsible for this British Standard

The preparation of this British Standard was entrusted by the Quality, Management and Statistics Standards Policy Committee (QMS/-) to Technical Committee QMS/22, upon which the following bodies were represented:

- Associated Offices Technical Committee

Association of British Certification Bodies

Association of British Health-care Industries

Association of British Mining Equipment Companies

Association of Consulting Engineers

Association of Consulting Scientists

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Consumer Policy Committee of BSI

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