

Public passenger transport — Basic requirements and recommendations for systems that measure delivered service quality

ICS 03.220.01

National foreword

This British Standard is the UK implementation of EN 15140:2006.

The UK participation in its preparation was entrusted to Technical Committee TW/2, Transport logistics and services.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

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