

BS EN 15221-3:2011



BSI Standards Publication

Facility Management

Part 3: Guidance on quality in Facility Management

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National foreword

This British Standard is the UK implementation of EN 15221-3:2011.

BSI, as the UK member of CEN is obliged to publish EN 15221-3:2011 as a British Standard. However, attention is drawn to the fact that during the development of this European Standard, the UK committee voted against its approval as a European Standard.

Throughout its development, the UK committee FMW/1 attempted to ensure that it met its original intent to support the forthcoming benchmarking standard EN 15221-7. The committee believes that this has not yet been achieved, due to much of the content of EN 15221-3:2011 not applying to benchmarking.

The UK committee also finds that the original aim of creating a measurement mechanism of 'quality', addressing the necessary strategic and technical aspects, has not been met in order to consider the standard a practical guide to quality in facilities management.

BE EN 15221-3:2011 does, however, provide a theoretical introduction to facilities management, which the committee believes is particularly relevant in conjunction with BS EN ISO 9001:2008, *Quality Management Systems. Requirements*, and ISO 9004:2009, *Managing for the sustained success of an organization. A quality management approach*.

The UK participation in its preparation was entrusted to Technical Committee FMW/1, Facilities management.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

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Compliance with a British Standard cannot confer immunity from legal obligations.

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Amendments issued since publication

Date	Text affected
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