



BSI Standards Publication

Provision of services

Part 3: Management of Performance Measurement – Guidance on the mechanism to measure performance as part of service contracts

National foreword

This British Standard is the UK implementation of EN 17371-3:2020.

The UK participation in its preparation was entrusted to Technical Committee SVS/21, European Service Standards.

A list of organizations represented on this committee can be obtained on request to its committee manager.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2020
Published by BSI Standards Limited 2020

ISBN 978 0 580 52350 2

ICS 03.080.01

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 July 2020.

Amendments/corrigenda issued since publication

Date	Text affected
------	---------------
