

# Software and system engineering — Guidelines for the design and preparation of user documentation for application software

ICS 35.080

National foreword

This British Standard reproduces verbatim ISO/IEC 18019:2004 and implements it as the UK national standard.

The UK participation in its preparation was entrusted to Technical Committee IST/15, Software engineering, which has the responsibility to:

- aid enquirers to understand the text;
- present to the responsible international/European committee any enquiries on the interpretation, or proposals for change, and keep the UK interests informed;
- monitor related international and European developments and promulgate them in the UK.

A list of organizations represented on this committee can be obtained on request to its secretary.

Cross-references

The British Standards which implement international or European publications referred to in this document may be found in the *BSI Catalogue* under the section entitled “International Standards Correspondence Index”, or by using the “Search” facility of the *BSI Electronic Catalogue* or of British Standards Online.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

**Compliance with a British Standard does not of itself confer immunity from legal obligations.**

Summary of pages

This document comprises a front cover, an inside front cover, the ISO/IEC title page, pages ii to viii, pages 1 to 146, an inside back cover and a back cover.

The BSI copyright notice displayed in this document indicates when the document was last issued.

Amendments issued since publication

| Amd. No. | Date | Comments |
|----------|------|----------|
|          |      |          |
|          |      |          |
|          |      |          |
|          |      |          |
|          |      |          |

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 21 January 2004

© BSI 21 January 2004