
**Information technology — IT
Enabled Services-Business Process
Outsourcing (ITES-BPO) lifecycle
processes —**

**Part 8:
Continual performance improvement
(CPI) of ITES-BPO**

*Technologies de l'information — Processus du cycle de vie de la
délocalisation du processus d'affaires des services activés par IT —*

*Partie 8: Amélioration continue des performances de la délocalisation
du processus d'affaires des services activés par IT*





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