



BSI Standards Publication

Sheltered housing — Requirements for services for older people provided in a sheltered housing scheme

National foreword

This Published Document is the UK implementation of CEN/TS 16118:2012.

Attention is drawn to the fact that the UK committee voted against the approval of this European Technical Specification for the following reasons:

The committee believes that the provisions in the document are an inaccurate fit with sheltered housing in the UK. The requirements within the specification do not accurately reflect the sector in the UK and would not serve to improve quality within it.

There already exist several quality frameworks for sheltered housing providers in the UK, which are widely recognized, used and relevant:

- The Centre for Housing and Support (CHS) Code of Practice for Support Services
- Quality Assessment Framework (QAF) - although the use of the QAF is being reduced by some local authority review teams, it is non-the-less still a framework that is available in England.
- Association of Retirement Housing Managers (ARHM) Code of Practice for leasehold sheltered housing.
- Telecare Services Association (TSA) Code of Practice.

It is the view of the committee that the proposed document is not as robust as the existing frameworks, and to have a technical specification which is of less relevance would not contribute to the sector.

The way support and care is being delivered and funded in the UK is currently undergoing significant change and the committee does not think the document gives sufficient flexibility for providers to respond to this changing environment.

The UK participation in its preparation was entrusted by Technical Committee SVS/8, Community Services, to Subcommittee SVS/8/1, Sheltered housing services.

A list of organizations represented on this committee can be obtained on request to its secretary.

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Amendments issued since publication

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