



BSI Standards Publication

Information technology — Service management

Part 12: Guidance on the relationship
between ISO/IEC 20000-1:2011 and service
management frameworks: CMMI-SVC®

National foreword

This Published Document is the UK implementation of ISO/IEC TR 20000-12:2016.

The UK participation in its preparation was entrusted to Technical Committee IST/60/2, IT Service Management.

A list of organizations represented on this committee can be obtained on request to its secretary.

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Published by BSI Standards Limited 2016

ISBN 978 0 580 90990 0

ICS 03.080.99; 35.020

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This British Standard was published under the authority of the Standards Policy and Strategy Committee on 31 October 2016.

Amendments/corrigenda issued since publication

Date	Text affected
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